

Sign In App Foresight beta

A short guide for Beta participants using Sign In App or Sign In Solutions VMS.

Overview

Sign In App Foresight is a new AI capability built into your portal. It can answer questions about your account, build reports and insights on demand, and, with your approval, carry out tasks like configuring a site or creating an invite. You're one of an exclusive group of customers helping us refine it before the official release.



Which location has the most sign-ins this month?

Based on the system context, the customer is on Sign In App. Let me load the relevant skill and look up their visitor data for this month.

Took 2 steps

The location with most sign-ins is New York HQ this month.

Would you like more details about that visit, or is there anything else I can help with?

show me a chart of the visits since january this year

...

Ask me anything...



Feedback



What's in scope for this Beta

Foresight is only available in the Sign In App and Sign In Solutions core visitor management solutions.

*Note: Sign In App users must be in the new portal experience to access Foresight. (URL will be "account.signinapp.com")

Getting access

- Once an authorized account administrator has confirmed your organization's participation in the Beta, we'll activate Foresight for your account.
- During the Beta, Foresight is available to every user with a login. What each user can access and do through Foresight is limited by that user's existing account permissions.
- The Beta is scheduled to run through the end of September 2026. We may extend this timeline based on the feedback we receive.

How Foresight works

- Foresight is permissions-dependent. It can access and act on only what the logged-in user already has permission to see and do. Admins get admin-level access. Other roles are scoped the same way they already are in your Sign In App / Sign In Solutions application.
- Foresight does not initiate tasks or perform scheduled actions. Even in Auto mode, it acts only in response to a request you initiate at that time.
- Foresight can answer questions, pull reports, and carry out actions using one of two approval modes. In Ask mode, Foresight requests your approval before making each change. In Auto mode, once enabled, Foresight may make the changes needed to complete your request without requesting approval for each action. Foresight does not initiate tasks or run on a schedule in either mode.
- Foresight can also point you to help docs and provide how-to guidance for anything you'd normally search for via the Support links.

Providing feedback

- After the Beta, we'll conduct short 1:1 conversations, about 20 minutes, scheduled around your availability or via a short survey.
- If you have feedback or issues during the Beta, you can contact kara.zucker@signinsolutions.com

Support during the Beta

- As this is Beta software, you may encounter limitations. Please report any unexpected behavior or issues as they arise.
- Kara Zucker (kara.zucker@signinsolutions.com) is your direct line for anything Beta-related. Note: Response times are best-effort rather than a formal SLA during this phase.

What's not included/Limitations

- Fully autonomous or scheduled actions are not supported at this time. Foresight only acts when you ask it to, at that moment.
- Proactive alerts or automated cross-site monitoring are not supported.
- Foresight may provide general information about configuring workflows in response to regulatory requirements, but it does not certify or guarantee compliance. Your organization remains responsible for identifying applicable requirements and determining whether its configurations and use of Foresight comply with them.

How we handle your data

- What this section covers. This explains how Foresight handles data during the Beta: the requests you make, Foresight's responses, any feedback or actions you take, and related technical information such as timestamps and error and performance logs.
- Who can access it and why. Access is limited to the Beta team and a small number of personnel with a documented business need. Access is role-based, logged, evaluated by the Data Protection Officer, and used only as reasonably necessary to operate, support, secure, troubleshoot, evaluate, and test Foresight during the Beta. You can ask us at any time what data has been reviewed and why.
- How we use it. We use session data to run the Beta and test Foresight: investigating potential issues, evaluating how Foresight responded, and improving its quality. Individual session logs may be reviewed and analyzed to look into potential specific issues. We do not use identifiable Beta session data for marketing or advertising or for purposes unrelated to operating, evaluating, securing, and improving Foresight.
- Do you use our data to train AI models? We do not use Beta session data to train or fine-tune AI models used to serve other customers. If we ever intend to use identifiable data for training shared across customers, we will notify your organization in advance, explain the protections that would apply, and give you a genuine choice before any of your session data is included.
- How is it protected and kept separate? Beta data, specifically the session data, is segregated from your core Service data and protected with administrative, technical, and organizational safeguards, including role-based access restrictions, encryption, logging, retention limits and security scanning. Identifiable session data is kept only as long as needed for the Beta. Aggregated and de-identified data, which is not linked to your organization, may be kept to support ongoing product evaluation.
- What happens if we leave the Beta? We disable your organization's access to Foresight and delete its identifiable session data in accordance with our applicable retention and deletion procedures.. You can also request deletion of that data at any time. This does not affect data in the core Service, which stays in place while you continue to use it.
- Does this change anything about our regular account data? No. Participating in the Beta does not change how your underlying core-Service account data is stored or protected. For any questions about how Beta session data is accessed, used, retained, or protected, contact us at any time.

Opting out or ending participation

- You can pause or stop participating in the Beta at any time.
- Please contact your account manager if you wish to have Foresight disabled prior to the conclusion of the Beta period.



Sign In App Foresight